



QUALITY AWARD PROGRAM

The Military Surface Deployment and Distribution (SDDC) is proud to announce the **2005 Quality Award Program** competition. Our award is given annually to the transportation industry in recognition of their commitment to excellence. This year's award will be presented at a special dinner during the SDDC Training Symposium to be held 25-28 April 2005 in Nashville, Tennessee.

The competition is open to all Department of Defense (DOD) approved transportation providers in all modes and services. To be eligible, a company must demonstrate sustained exceptional performance in support of the DOD during calendar year 2004.

Nominations are encouraged and welcomed by all DOD shippers and should be in the form of a brief, one-page narrative justification (see example 1 below) with a cover sheet (see example 2 below). It must include a description of the firm's responsiveness to DOD requirements, and the potential for wide applicability of their innovations.

A panel of HQ SDDC staff principles will evaluate each nomination on the following factors:

- a. Customer Service: Quality of communications, efficiency of service, satisfaction of special needs, resolution of customer needs, teamwork, professionalism and appearance, overall service and accomplishments.
- b. Innovation: Improvement of service quality and cost savings.
- c. Scope of Contribution: Local impact and wider applicability.

SDDC strongly encourages you to look at the firms providing service and nominate those who provide the highest quality of transportation service to your installation. The deadline for submission is **31 December 2004**. Nominations should be sent to HQ SDDC, 200 Stovall Street, ATTN: SDCA, Alexandria, VA 22332-5000.

Please direct any questions to Mrs. Jeanie Bell Winslow, Program Manager, at DSN 328-2272, CML 703-428-2272 or email winslowj@sddc.army.mil

EXAMPLE 1

2005 SDDC QUALITY AWARD

Narrative Justification for

(Company Name)

EXAMPLE 2

2005 SDDC QUALITY AWARD

Company Name

SCAC (if applicable)

Company President

Mailing Address

Email Address

Telephone Number

NOMINATED BY

Activity Name

Point of Contact

Mailing Address

Email Address

Commercial Telephone Number